

# Apartment C3 Les Chevreuils Terms and conditions

Bookings are not accepted from (all male)groups of groups of young people (under 25) without contacting the owner first.

## 1. TERMS OF PAYMENT.

All payments are to be made in Swiss Francs (Sfr). Pay a non-refundable deposit of 30% - (the Owner reserves the right to refuse a booking upon receipt of the Booking Confirmation Form, and in this very unlikely event, shall inform the client and return their 30% Deposit) Pay the full amount either by bank at least 60 days prior to the commencement date of your holiday quoting your name and arrival date . For bookings made less than 30 days prior to the commencement date of your holiday, the full amount must be made online at the time of making the booking.

## 2. LATE PAYMENT & DAMAGE DEPOSIT.

‘The Owner’ reserves the right to regard the booking as cancelled if the balance remains unpaid after the due date, and shall be entitled to retain any deposit paid. The Damage Deposit of Sfr 750 is required in relation to damages, breakages, missing items or other services, and will be refunded back to the client less any costs, within 14 days of your departure date. Any charges incurred by the client in relation to this refund will be borne by the client.

## 3. CANCELLATION BY THE CLIENT.

The applied amounts en percentages are to be paid by the guest.

- Between 30 and 0 day(s) before arrival: 100%
- Between 60 and 30 Days before arrival: 50 %
- More than 60 days before arrival 30%

## 4. CANCELLATION BY ‘THE OWNER’.

In the unlikely event that, due to circumstances beyond the reasonable control of ‘The Owner’, the apartment ceases to be available as booked, The Owner’ will refund the Client all the money paid to ‘The Owner’ without delay and shall be under no other liability.

## 5. INFORMATION.

Whilst we make every effort to ensure that descriptions supplied are accurately reproduced, we cannot accept responsibility for errors or omissions contained therein or the results thereof. Minor differences between photographs and text and the actual property may arise. Information about the resort facilities are printed in good faith but we are unable to guarantee that all will be available at all times.

## 6. ARRIVAL & DEPARTURE.

Please arrive between 1600 and 2200 hours on the start date of your holiday and vacate by 1000 hours on the day of departure. Please contact ‘The Keyholder’ if you are delayed; we cannot guarantee that keys will be available outside of the above times and you may have to find alternative accommodation at your expense and wait until the following day; if you have to cut short your holiday no refund can be made for the days unused.

## 7. YOUR RESPONSIBILITIES.

Only those persons named on the booking form may use the property. In the event that the maximum number of 6 people allowed at the property is exceeded, the Owner reserves the right to refuse or revoke the booking at their sole discretion and no unused part of the holiday remaining will be refundable. The Keyholder has the right to refuse entry to people not appearing on the booking form. The Client must keep the holiday accommodation in good condition and it must be left in the same state of cleanliness and general order in which it was found; you must wash and put away all kitchen utensils before your departure. If you lose, break or damage anything in the accommodation you must advise the Keyholder.

## 8. OWNERS RESPONSIBILITY.

The Owner shall not be responsible for the death or personal injury of the Client or any person named on the booking form or other person at the property unless this results from the proven negligence of the Owner. The Owner shall not be liable for any loss, breach or delay due to any cause beyond their reasonable control including though not limited to an act of God, explosion, flood, tempest, fire or accident, war or threat of war, civil disturbance, acts, restrictions, regulations, bye-laws, or measures of any kind on the part of any governmental or local authority, strikes, lock-outs, or other industrial actions or disputes or adverse weather conditions, or force majeure reasons. In any such case they shall be entitled to treat the contract as discharged. In the event of such discharge the liability of the Owner shall be limited to the return of sums paid to them in respect of the unused portion of the holiday calculated on a pro rata daily basis. The Owner cannot be held responsible for the breakdown of any piece of mechanical or electrical equipment, for example TV, internet, pumps, boilers, etc. nor for failure of public utilities such as water, gas and electricity. The Owner is not responsible for noise or disturbance originating beyond the boundaries of the holiday accommodation or which is beyond their control. No liability is accepted on the part of the owner for any loss, damage or theft of personal items, either within or beyond the boundaries of the holiday accommodation.

## 9. JURISDICTION

This contract is made on the terms of these booking conditions which are governed by Swiss Law and both parties shall submit to the jurisdiction of Swiss Courts at all times.

## 10. ADDITIONAL AND MISCELLANEOUS TERMS.

This self-catered apartment is non-smoking throughout. No pets are permitted. Bed linen/towels – the first set are provided. Any other extra services, replacement of keys, call out to the apartment if you lock yourself out are not included and will have to be paid for locally. No outdoor footwear of any kind may be worn inside the apartment. Shoes must be removed at the apartment front door; there is a shoebox inside the front door of the apartment for your use. There is a private residents secure ski and boot room in the basement of the building where these items can be stored. Ski's, boards and boots are not permitted beyond this designated basement area and are not to be taken in the lift, the stairwell or inside the apartment.

## 11. THE PRICE OF YOUR HOLIDAY.

Prices are quoted in Swiss Francs Sfr per property per week. Your holiday accommodation address is: , Apartment c3 Les Chevreuils CH-1997 Haute Nendaz, Valais Switzerland.

THE OWNER' with whom you are making this contract is:

Olivier Bats  
C/O Apartment Concierge & Keyholder,  
Annemieke & Onno van Boxtel,  
Hotel Les Etagnes  
CH-1997  
Haute Nendaz  
Valais  
Suisse

Telephone: 0041 (0) 27 5659000

Email: [info@lesetagnes.com](mailto:info@lesetagnes.com)

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